

Hampshire County Council Community Projects Parish Event 1st February 2023

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the Environment Centre (*tec*)
you ■ your business ■ your community

tEC services

Adam Goulden, Chief Executive

1st February 2023



[/theEnvironmentCentre.tEC](https://www.facebook.com/theEnvironmentCentre.tEC)



[@tECSouthampton](https://twitter.com/tECSouthampton)

Call: 02380 336172

We aim to:

- Reduce carbon emissions
- Encourage sustainability
- Improve air quality
- Help people keep warm and well in their homes.

Not-for-profit
Strategy
Independent Policy
Impartial
Engagement
Information
Advice
Proactive
Community
Projects

Affordable warmth services

We deliver affordable warmth services in Southampton,
Portsmouth and wider Hampshire



We work closely with stakeholders and local services to provide holistic support to vulnerable residents

Secured Voluntary Redress funding to increase capacity for:

- Phone and community based energy advice
- Frontline service engagement

Oct 22 – Jan 23:

- Engaged 364 workers
- Provided face to face energy advice to 297 residents

We're seeking opportunities to deliver more over the next 18 months – get in touch

**Hitting the
Cold Spots**
**Helping you
stay warm**





Who are we trying to support?

Those most at risk from living in a cold home:

- **Low income** - incl. those on means tested benefits
- **Ill health** – long term chronic physical and mental health conditions
- **Age** – those over 65; families with children under 5 or with chronic health conditions

Information, guidance and support over the phone, via email and at home visits



How we can help: advice

- How to keep warm and well
- Understanding energy use/bills and ways to save energy
- Private rented property standards
- Tackling condensation and mould
- Vulnerable consumer support e.g. priority services register, warm home discount
- Water bill discounts



How we can help: energy measures

- Support to access grants for
 - Heating upgrades
 - Insulation
 - Draught proofing
 - Solar panels
- Criteria varies for each scheme
 - Low income
 - Age/health vulnerabilities
 - Home owners
 - Private tenants (landlord required to contribute)



How we can help: additional support

Signposting and referrals:

- Income maximisation, budgeting and debt support
- Home safety and improvements e.g. handy person service, fire safety/home security visits, disabled facilities grants
- Charitable organisations (independent, healthy living)
- Food banks and/or utility vouchers

Raising awareness of EPCs, MEES, HHSRS:

- Tenants
- Landlords
- Front line agencies
- Council teams - TS and EH

Providing advice to tenants and landlords:

- Role and responsibilities
- How tenants can report disrepair issues to PSH
- Grants and funding to make improvements



- Expanded guidance topics of advice line
- Redeveloped website
- Domestic retrofit opportunities



Engagement campaigns raising awareness of indoor and outdoor air pollution:

- No Idling
- Clean Air Day
- Wood burning



Sources of indoor air pollution

- Cooking, smoking and burning solid fuels (wood, coal, charcoal)
- Domestic appliances
- New furniture and furnishings
- Building materials
- Household and personal care products
- Biological sources
- Naturally occurring pollutants

Clean Air Day
#CleanAirDay
cleanairday.org.uk






0800 804 8601 (Mon to Fri, 9-5pm)



www.environmentcentre.com



Questions

- HCC – Chitra Nadarajah and Danny Olsson
- The Greening Campaign – Terena Plowright and Lindsay Andrews
- Community Energy South – Ollie Pendered and Martin Baker
- The Environment Centre – Adam Goulden

Links to further information



[Climate Change Webpages](#)

[Climate Change Strategy](#)

[Climate Change Annual Progress 2021-2022](#)

[Community climate change projects | Hampshire County Council \(hants.gov.uk\)](#)